

STATE HEALTH AGENCY KERALA*Request for Proposal – Notice**No. 2024_SHA_678029_1*

The Department of Health & Family Welfare, Government of Kerala (GoK) through the State Health Agency (SHA), Kerala invites competitive quotations from agencies, to conduct hospital audits as part of field verification, for reducing fraudulent claims under Ayushman Bharat - Pradhan Mantri Jan Arogya Yojana (AB PM-JAY) - Karunya Arogya Suraksha Padhathi (KASP) in the 14 Districts of Kerala, who meet the eligibility criteria as laid out in the Tender Documents.

The objective of this RFP is to select suitable qualified agencies for **Medical Audits (Direct Audit and Desk Audit), Field investigations & Verification under AB PMJAY KASP scheme**. The agencies shall be selected on basis the evaluation criteria as provided in this RFP.

All eligible agencies are mandated to get enrolled on the e-procurement portal (<http://www.etenders.kerala.gov.in>) in order to download the tender documents and participate in the subsequent bidding process. The details including scope of services, the instructions to bidders, the manner of submission of bids and bid evaluation criteria have been set out in the Tender Documents. The draft service contract has also been set out in the Tender Documents.

All communications with the State Health Agency shall be through e-mail with the authorized representative of the Company / Bidder.

SHA shall make best endeavors to follow the following schedule in respect of the Bid Process

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| • Issue of Tender Documents | : | 28/06/2024 |
| • Pre-Bid meeting | : | 08/07/2024 |
| • Bid due date (up to 1700 Hrs.) | : | 17/07/2024 |
| • Opening of Bid and Bid application Letters (1030 Hrs.) | : | 19/07/2024 |
| • Opening Technical bid and evaluation
bid application | : | After evaluation of
bid application |
| • Opening and Evaluation of Financial Bid
Presentation | : | After Technical |
| • Selection Meeting
Evaluation | : | After Financial Bid |
| • Issuance of NOA (tentative) | : | To be intimated |

The completed Bid documents must be submitted before 1700 Hrs. on 17/07/2024

<http://www.etenders.kerala.gov.in>

For any clarification, kindly contact

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Plaza, Opposite Govt W&C Hospital, Thycaud PO, Thiruvananthapuram, Kerala - 695014.

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DR. RATHAN U KELKAR I A S
EXECUTIVE DIRECTOR

27-06-2024