

Capacity Building Workshop for SHA and DIUs in Kerala (31st Oct 2022)

Date: 31st October 2022

Venue: Apollo Dimora Hotel, Trivandrum

AGENDA		
Session	Facilitators	Session
1. Registration and Tea		09:30 am – 10:30 am
2. Inaugural session		10:30 am – 11:20 am
➤ Welcome address by Joint Director (Medical), SHA	SHA	10:30 am – 10:35 am
➤ Inaugural address by Dr Rathan Kelkar IAS, Executive Director, SHA Kerala	SHA	10:35 am – 10:45 am
➤ Keynote address by Shri Kiran Gopal, IAS, ED - IT, NHA (virtual)	NHA	10:45 am – 10:55 am
➤ Keynote address by State Mission Director, NHM, Kerala	Govt of Kerala	10:55 am – 11:05 am
➤ Address by Director of Health Services, Kerala		11:05 am – 11:10 am
➤ Address by Director of Medical Education, Kerala		11:10 am – 11:15 am
➤ Vote of Thanks by Joint Director (Operations), SHA	SHA	11:15 am – 11:20 am
3. Context Setting and Workshop Objectives (moderated by GIZ and NHA)		11:20 am – 11:30 am
4. Role of quality in UHC and AB PM-JAY	GIZ	11:30 am – 12:30 pm
➤ To discuss how quality would enable EHCPs in achieving QoC under PM-JAY		
➤ Role of NHA, SHA and DIU in implementing quality		
Lunch		12:30 pm – 01:15 pm
5. Quality Interventions under PM-JAY	NHA	01:15 pm – 01:45 pm
➤ Certifications for EHCPs and Application process for AB-PMJAY Quality		
➤ Monitoring of quality using audit tools- parameters and process (in brief) <ul style="list-style-type: none"> • Monthly audit checklist • Supervisory audit checklist 		
6. Role play / Practical exercises of Quality in Healthcare	GIZ	02:30 pm – 03:00 pm
7. Way forward	GIZ / NHA	03:00 pm – 04:00 pm
➤ Work plan for Quality cell and DIU		
➤ Value based care – Introduction and Importance of Quality Cell in VBC		
8. Closing Remarks and Vote of thanks	SHA	04:00 pm – 04:15 pm
High Tea		04:15 pm – 04:45 pm