



No. SHA/186/2022-MGR(IT)

Date:18/04/2022

From,

Executive Director
State Health Agency, Kerala

To

All Empanelled EHCPs

Sir,

Sub: Mandatory Aadhar Authentication in TMS for beneficiary registration and discharge - Reg

Ref: DO Letter DO: No.S-12018/222/2022-NHA dated 2nd March 2022 from Deputy CEO, National Health Authority

Sir,

As per reference cited above NHA made Aadhar authentication mandatory for the admission and discharge of beneficiaries in Transaction Management system (TMS) from April 06, 2022. In order to complete the hardware infrastructure for the authentication of beneficiary in TMS, authentication related changes are suspended in TMS. Bio-metric authentication will be made mandatory in TMS for admission and discharge of beneficiaries at the earliest for EHCPs of the state and there will not be any separate communication for these changes.

EHCPs are requested to procure necessary hardware infrastructure to equip with the recent changes in TMS by 48hrs and requested to depute enough number of resources in the hospital kiosks to avoid implementation issues during registration and discharge of beneficiaries in TMS.

Yours's Sincerely

S/d

Dr. Rathan U Kelkar I A S
Executive Director
State Health Agency, Kerala

Approved for Issue:

Joint Director (OPN)
State Health Agency, Kerala

URGENT

DO: No. S-12018/222/2022-NHA

Dated: 2nd March 2022

Dear *Colleague,*

As you are aware, Ayushman Bharat PMJAY is one of the projects where use of Aadhaar has been made mandated under Section 7 of Aadhaar (Targeted Delivery of Financial and Other Subsidies, Benefits and Services) Act, 2016. Therefore, Aadhaar is used for primary mode of authentication/e-KYC for creating the Ayushmann Card and currently, 94% of beneficiary cards have been created based on Aadhaar authentication/e-KYC.

2. At the time of availing of healthcare services, Aadhaar based authentication is important to avoid any possibility of impersonation and fraud. Accordingly, Aadhaar authentication was enabled at pre-authorization and discharge state. However, it has been observed that Aadhaar authentication is being resorted to only in 25% of the cases. While there may be certain exceptional circumstances where Aadhaar authentication at the point of service delivery may not be possible, it should normally be used in all cases. The exceptional circumstances include the patient being unconscious or the biometric authentication failing due to technical reasons. However, these exceptions will be few and far between and their percentage should be single digit at most. This has been proved in large-scale systems like PDS, where Aadhaar authentication at the point of service delivery has been mandated.

3. In order to facilitate authentication, UIDAI has rolled out the face authentication and NHA has been authorized to rollout the face authentication in an assisted mode. Thus, face authentication provides an extra means of Aadhaar authentication in addition to the fingerprints and iris-scan. The face authentication software has been developed, tested and is being deployed for use by PMAM in PM-JAY hospitals.

4. Therefore, it is reiterated that SHA must ensure that Aadhaar authentication becomes the primary mode of authentication, and exceptions should be made only in absolutely unavoidable situations. In order to ensure

that exceptions are not resorted in a routine manner, it has been decided that in case of exception, the Superintendent of the Hospital will provide a certificate to the effect, as to why the Aadhaar authentication was not adopted and same shall be uploaded on the TMS portal. This certificate should indicate the reason for such exceptions.

5. Status of Aadhaar authentication should be closely monitored by the State Health Agency (SHA) in the Transaction Management System (TMS) and steps should be taken to ensure that the Aadhaar authentication is implemented as the primary mode of authentication at the ground level. All exceptional cases must be reviewed by SHA to identify deviation if any.

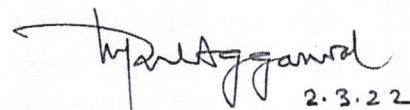
6. Further, NHA will also closely monitor the implementation of Aadhaar authentication at pre-authorization and discharge level. In case things do not improve, NHA may take appropriate action wrt non-authenticated claims (without proper justification for exception) and hospitals from which such claims are emanating.

7. This information may kindly be passed on to all the empaneled hospitals of under the scheme for immediate execution.

Looking forward to your kind support in keeping the Ayushman Bharat ecosystem free from unscrupulous activities.

With best regards

Yours Sincerely,


2.3.22
(Dr Vipul Aggarwal)

To,
The Chief Executive Officer, State Health Agency (All States and UTs implementing AB PM-JAY)

Copy To:

1. The Addl. Chief Secretary / Principal Secretary (Health & Family Welfare) – All States / UTs implementing AB PM-JAY
2. PPS to CEO, NHA
3. PS to Addl. CEO, NHA