

Minutes of online Pre-Bid meeting with Representatives of Third Party Administrator/ Implementation Support Agency (TPA/ISA) for the selection of TPA for Processing Private Hospital Claims

In the Chair – **Dr. Bijoy E, Joint Director- Operations, SHA, Kerala**

Date : 5th July 2021

Participants

1. Mr. S. Harikumar, JD, Finance & Administration, SHA
2. Mr. Suresh K, Manager, HR and Admin, SHA
3. Mr. Anikrishna K, Manager, GRME, SHA
5. Mr. Jince V John, Manager PFO, SHA
8. Dr. Abdul Aziz, Manager Audit & Compliance, SHA
9. Mr. Renjith M S, Sr. Manager MDIndia Health Insurance TPA Private Limited
10. Mr. Sreejith Rajan, State Head, MDIndia Health Insurance TPA Private Limited
11. Mr. Satish Thota, Assistant Vice President, MDIndia Health Insurance TPA Private Limited
12. Mr. Shreyas S N, Team Lead, Medi Assist Insurance TPA Private Limited
13. Mr. Manu, Medi Assist Insurance TPA Private Limited
14. Mr. Raghu Gopal, Vice President, Medi Assist Insurance TPA Private Limited

Meeting started at 11.00 am.

Agenda: To discuss on queries raised by Representatives of Third Party Administrator/ Implementation Support Agency (TPA/ISA) for Processing of Private Hospital Claims.

Dr. Bijoy E, Joint Director- Operations, SHA, Kerala, invited all the participants to the meeting and explained the agenda. Dr. Bijoy E requested Mr. Anikrishna K, Manager, GRME, SHA to address each company representative's queries. Mr. Anikrishna K requested to raise the queries from representatives.

MDIndia Health Insurance TPA Private Limited

Representative from, MDIndia Health Insurance TPA Private Limited, requested following details:-



File No. SHA/283/2021-MGR(OPN)

- Please exclude the submission for Audit for FY 2020-2021.

It will be considered for Audit for FY 2020-2021, as last date for submission of audit submission is extended.

- Details of Private hospital claims count for last 12months.

All the requested data will be published in the website.

- “Whether TPA has to appoint Arogyamitra?”

No

- “What is requirement of staff at District level”.

District level office is not mandatory, but as per the contract, a dedicated project office and a project co-ordinator need to be set up at Thiruvananthapuram. TPA has to decide the strength of the staff in order to process the claim as per requirement

- Details of GST mentioned in BOQ document in financial format

Bid inclusive of GST need to be provided in the PDF document upload option and in the BOQ excluding GST can be provided.

MEDI ASSIST INSURANCE TPA PRIVATE LIMITED

Representative from Assist Insurance TPA Private Limited raised the query as follows:-

- The requirement of EMD and Application fee for participating bid and mode of payment

EMD is one lakhs and application fee is Rs.15000/- which has to be paid directly to the e tender site.

Conclusion

Dr.Abdul Aziz, Manager Audit & Compliance, SHA briefed about the scheme and assured that all the queries and answers will be published in the website.

The meeting adjourned at 11.30 pm.

Date: 05.07.2021

Dr. Bijoy E
Joint Director (OPN)
State Health Agency, Kerala

