

Process Flow for Handling Covid Packages in Kerala

1. In the proposed solution the State will be configured with new Covid Packages for the identified packages 6 Medical packages from the current Package Master. Also, one new package will be created for PPE cost (Add-On Medical Package)

Package details are as follows.

COVID Packages (For First PreAuth)

1. Acute Febrile Illness for COVID-19 Treatment
2. Pyrexia of Unknown Origin for COVID-19 Treatment
3. Pneumonia for COVID-19 Treatment
4. Severe Pneumonia for COVID-19 Treatment
5. Respiratory failure due to any cause for COVID-19 Treatment
6. Type 1 / 2 Respiratory failure for COVID-19 Treatment

PPE Package (For Second PreAuth)

1. PPE for COVID-19 cases
2. For treatment of any Covid patient the Hospital needs to raise 2 preauthorization's for same patient.
 1. 1 for treatment (medical Package – Identified 6 packages – given above) with mandatory attachments i.e. Testing Form for COVID-19, Clinical notes.
 2. 1 for PPE package (given above) with mandatory attachments i.e. Barcode of the items used, Clinical notes
3. The medical case preauthorization for example - Acute Febrile Illness for COVID-19 Treatment (COVID19AKE), the hospital will initiate the preauth for 1st day and it will be auto approved and subsequently in case if there is an extension of stay then the hospital needs to raise enhancement for the medical case.

testtms.pmjay.gov.in/OneTMS/loginAction.do#

national health authority | PMJAY - Transaction Management System | AYUSHMAN BHARAT | MEDCO KERO01034 | District Hospital(HOSP3209280)

Check Wallet | Patients | Register in Kaizala | Preauth | Preauth Initiation - New 1 | Cases for Surgery/Discharge 1 | Preauth Query Update 0 | Cases for Cancellation 1 | Cases Search | Payments | Claims | COVID Tests | Terminated Cases

General Findings | Personal History | Past and Family History | Symptoms | General Investigations

Note: Please click on Tabs to fill Clinical Data. This is required for detailed analysis of the case.
Note: Please go through General Findings and Past and Family History tabs and fill the mandatory fields.

Diagnosis

Primary Diagnosis * Other | Diagnosis Description * Fever

Treatment Protocol

Specialty * Infectious Diseases | Procedure * Acute Febrile illness for COVID-19 Treatment(COVID19AKE)
Respiratory failure due to any cause for COVID-19 Treatment(COVID19EKE)
Severe Pneumonia for COVID-19 Treatment(COVID19DKKE)
Pyrexia of Unknown Origin for COVID-19 Treatment(COVID19BKKE)
PPE for COVID-19 cases(COVID19GKE)
Type 1 / 2 Respiratory failure for COVID-19 Treatment(COVID19FKKE)
Screening Test for COVID-19 Infection(ID002A)

Investigations * | Treating Doctor * --select--

Admission Details

IP Number | Patient Diagnosed by * --select-- | Doctor Name * --select-- | Admission Date * | Medico Legal Case,if any * Yes No | Total Package Amount Admissible Under the Scheme Rs * ₹ 0 | Hospital Grade: 100%

Action Type

Figure 1 – First PreAuth for COVID Treatment Package

testtms.pmjay.gov.in/OneTMS/loginAction.do#

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Check Wallet | Patients | Register in Kaizala | Preauth | Preauth Initiation - New 1 | Cases for Surgery/Discharge 1 | Preauth Query Update 0 | Cases for Cancellation 1 | Cases Search | Payments | Claims | COVID Tests | Terminated Cases

Treatment Protocol

Specialty	Procedure	Quantity	Amount(₹)	Stratification	Implants	Action
Infectious Diseases(D)	Acute Febrile illness for COVID-19 Treatment(COVID19AKE)	1	750	Bed Category - Routine Ward + Isolation	-	

Attachment

Test Name	Attachment	Action
Clinical Notes		
Testing Form for COVID-19		

Note: File size should not exceed 500 kb

Specialty * --select-- | Procedure * --select-- | Treating Doctor * --select--

Investigations * | Add Procedure

Admission Details

IP Number | Admission Type * Planned | Proposed Surgery/Treatment Date | Remarks

Patient Diagnosed by * MEDCO | Doctor Name * District Hospital MEDCO | Admission Date * | Procedure Consent * Yes No

Figure 2 – First PreAuth for COVID Treatment Package – Booking beds and uploading of mandatory attachments

4. The preauthorization for PPE will be raised after the completion of treatment.

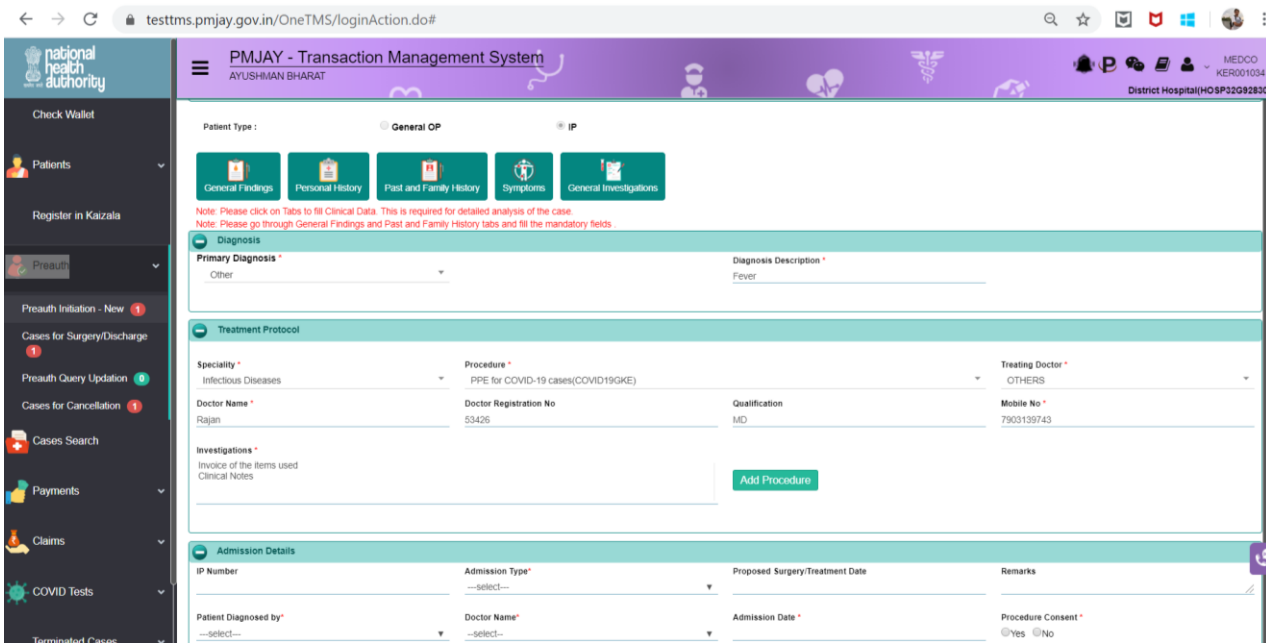


Figure 3 – Second PreAuth for PPE Package

- While raising the preauthorization for PPE they can select number of PPE's (multiples of 1000 maximum up to 1 lakh) as per the actual utilization of PPE's.

a) Selection of PPE's Kit and their number

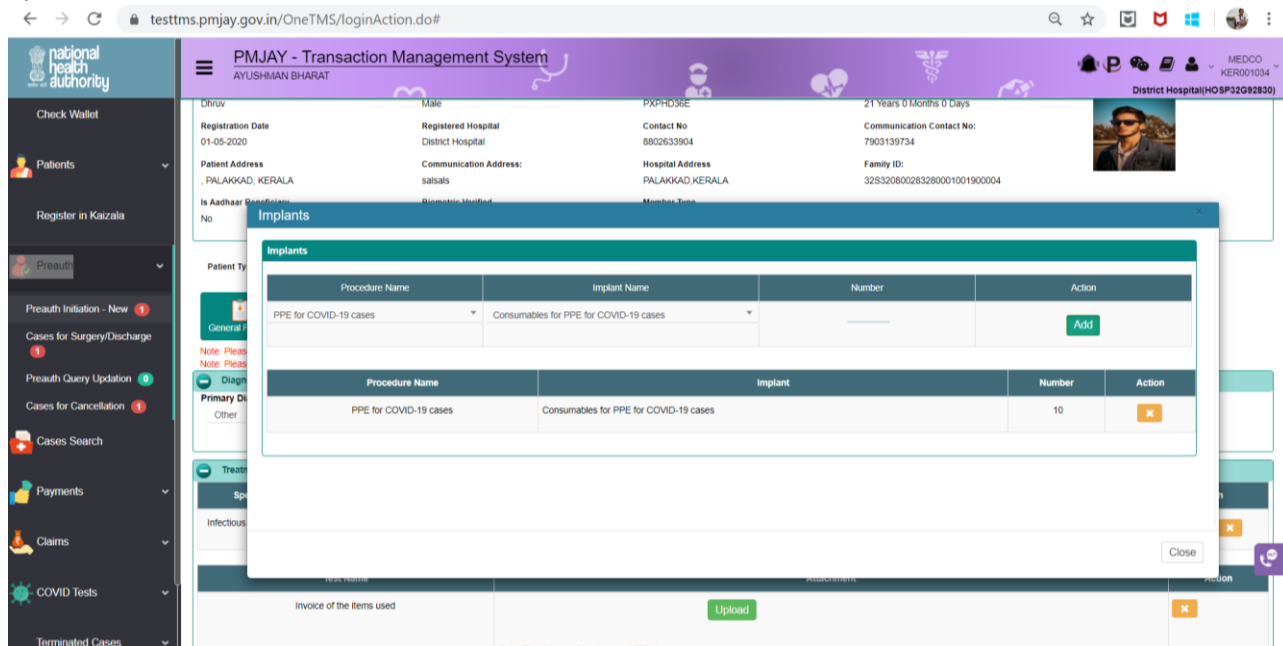


Figure 4 – Second PreAuth for PPE Package – PPE quantity

- The Hospital needs to submit the claim for both the cases separately. Attachments needed during 2 separate claim initiations are as follows –

For COVID packages - Negative testing report for COVID-19, Clinical Notes

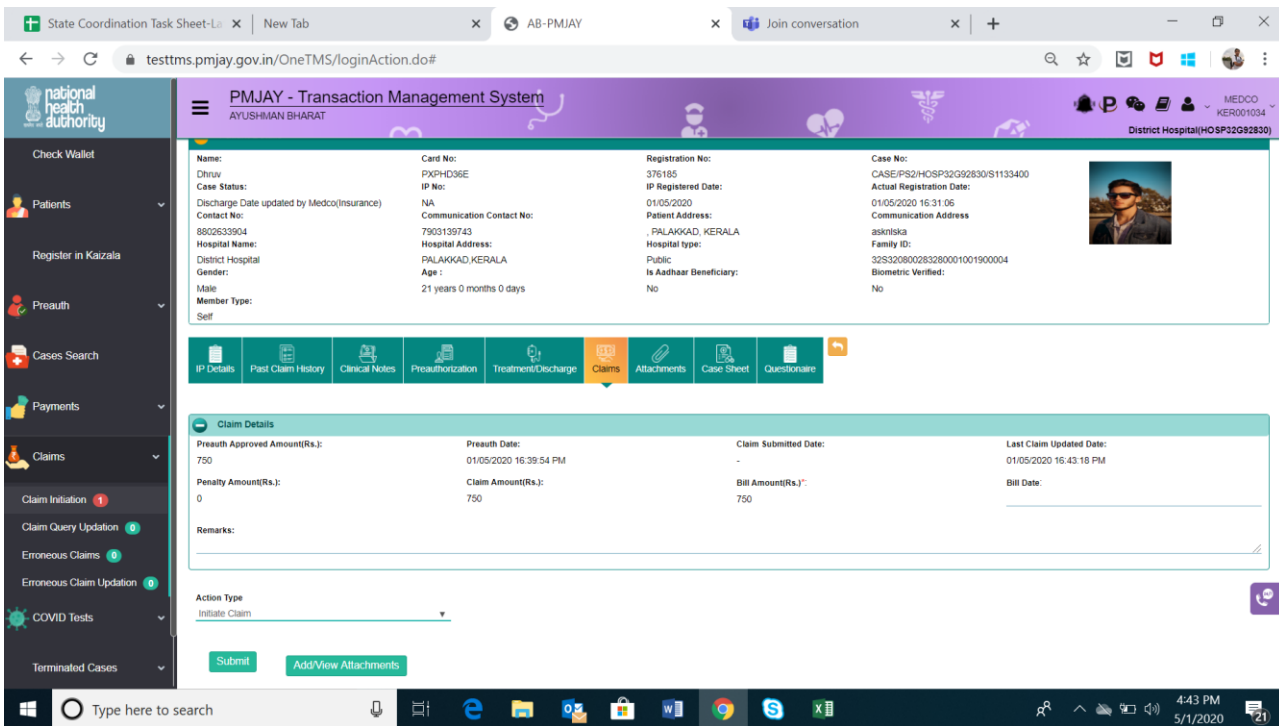


Figure 5 – Initiating Claim for COVID package

For PPE package - Barcode of the items used, Clinical notes

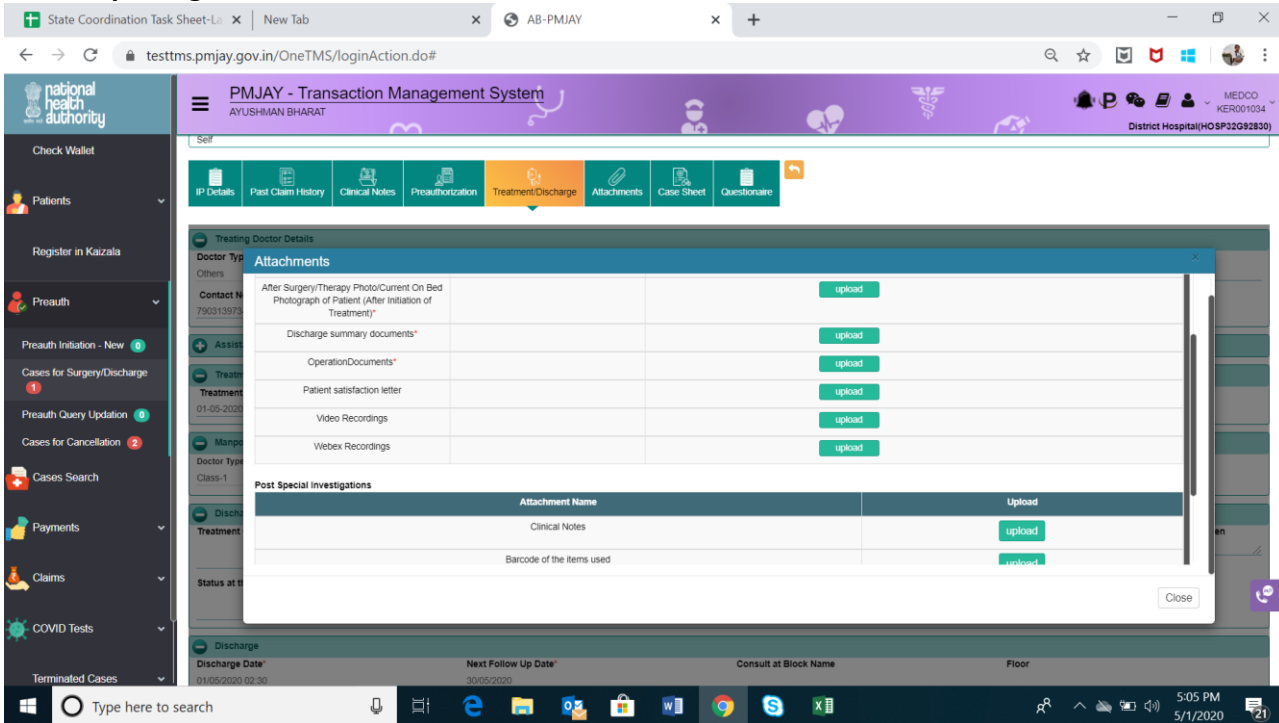


Figure 6 – Initiating Claim for COVID package - Attachments

national health authority

PMJAY - Transaction Management System
AYUSHMAN BHARAT

District Hospital: PALAKKAD KERALA
Gender: Male
Age: 21 years 0 months 0 days
Public: No
Is Aadhaar Beneficiary: No
325320800263280001001900004
Biometric Verified: No
MEDDO KER001034
District Hospital(HOSP22092830)

Check Wallet
Patients
Register in Kaizala
Preauth
Cases Search
Payments
Claims
Claim Initiation 1
Claim Query Update 2
Erroneous Claims 0
Erroneous Claim Update 0
COVID Tests

IP Details | Past Claim History | Clinical Notes | Preauthorization | Treatment/Discharge | **Claims** | Attachments | Case Sheet | Questionnaire

Claim Details

Preauth Approved Amount(Rs.): 25000	Preauth Date: 30/04/2020 17:30:57 PM	Claim Submitted Date: -	Last Claim Updated Date: 01/05/2020 16:26:37 PM
Penalty Amount(Rs.): 0	Claim Amount(Rs.): 25000	Bill Amount(Rs.): 25000	Bill Date:

Remarks:

Action Type
Initiate Claim

Submit Add/View Attachments

Insurance Wallet Amount: Rs.461,550
Scheme Wallet Amount: Rs.461,550

Figure 7 – Initiating Claim for PPE package

- As the patient past history is available in the case the processing doctor can see whether the treatment package for Covid is taken or not while approving the case for PPE (pre-auth).