Process Flow for Handling Covid Packages in Kerala

1. In the proposed solution the State will be configured with new Covid Packages for the identified packages 6 Medical packages from the current Package Master. Also, one new package will be created for PPE cost (Add-On Medical Package)

Package details are as follows.

COVID Packages (For First PreAuth)
1. Acute Febrile Ilness for COVID-19 Treatment
2. Pyrexia of Unknown Origin for COVID-19 Treatment
3. Pneumonia for COVID-19 Treatment
4. Severe Pneumonia for COVID-19 Treatment
5. Respiratory failure due to any cause for COVID-19 Treatment
6. Type 1 / 2 Respiratory failure for COVID-19 Treatment

PPE Package (For Second PreAuth)
1. PPE for COVID-19 cases

2. For treatment of any Covid patient the Hospital needs to raise 2 preauthorization's for same patient.

    1. 1 for treatment (medical Package – Identified 6 packages – given above) with mandatory attachments i.e. Testing Form for COVID-19, Clinical notes.

    2. 1 for PPE package (given above) with mandatory attachments i.e. Barcode of the items used, Clinical notes

3. The medical case preauthorization for example - Acute Febrile Illness for COVID-19 Treatment (COVID19AKE), the hospital will initiate the preauth for 1st day and it will be auto approved and subsequently in case if there is an extension of stay then the hospital needs to raise enhancement for the medical case.

Figure 1 – First PreAuth for COVID Treatment Package

Figure 2 – First PreAuth for COVID Treatment Package – Booking beds and uploading of mandatory attachments

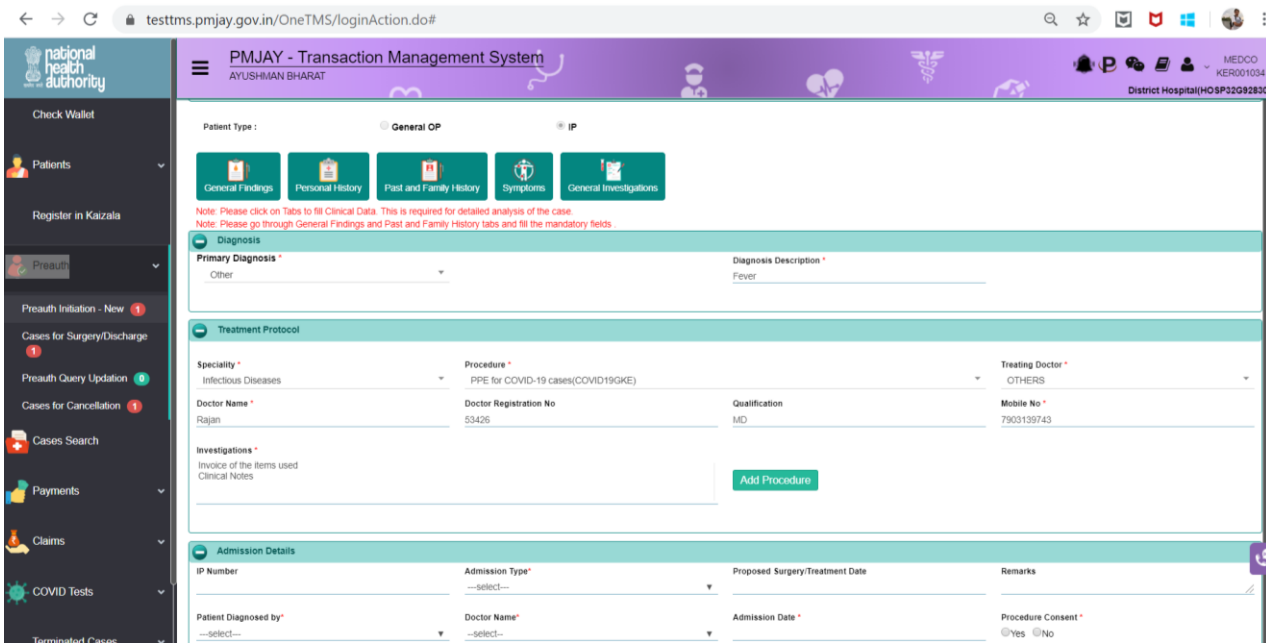4. The preauthorization for PPE will be raised after the completion of treatment.

Figure 3 – Second PreAuth for PPE Package

5. While raising the preauthorization for PPE they can select number of PPE's (multiples of 1000 maximum up to 1 lakh) as per the actual utilization of PPE's.
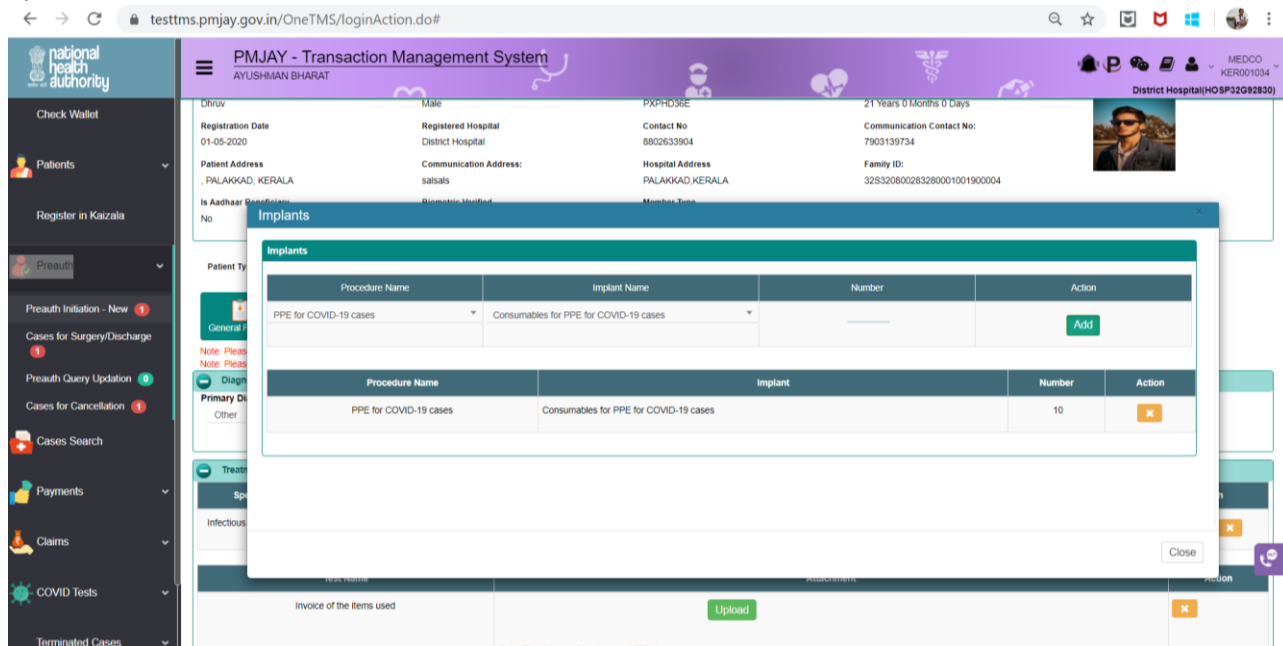
   a) Selection of PPEs Kit and their number

Figure 4 – Second PreAuth for PPE Package – PPE quantity

6. The Hospital needs to submit the claim for both the cases separately.
   Attachments needed during 2 separate claim initiations are as follows –

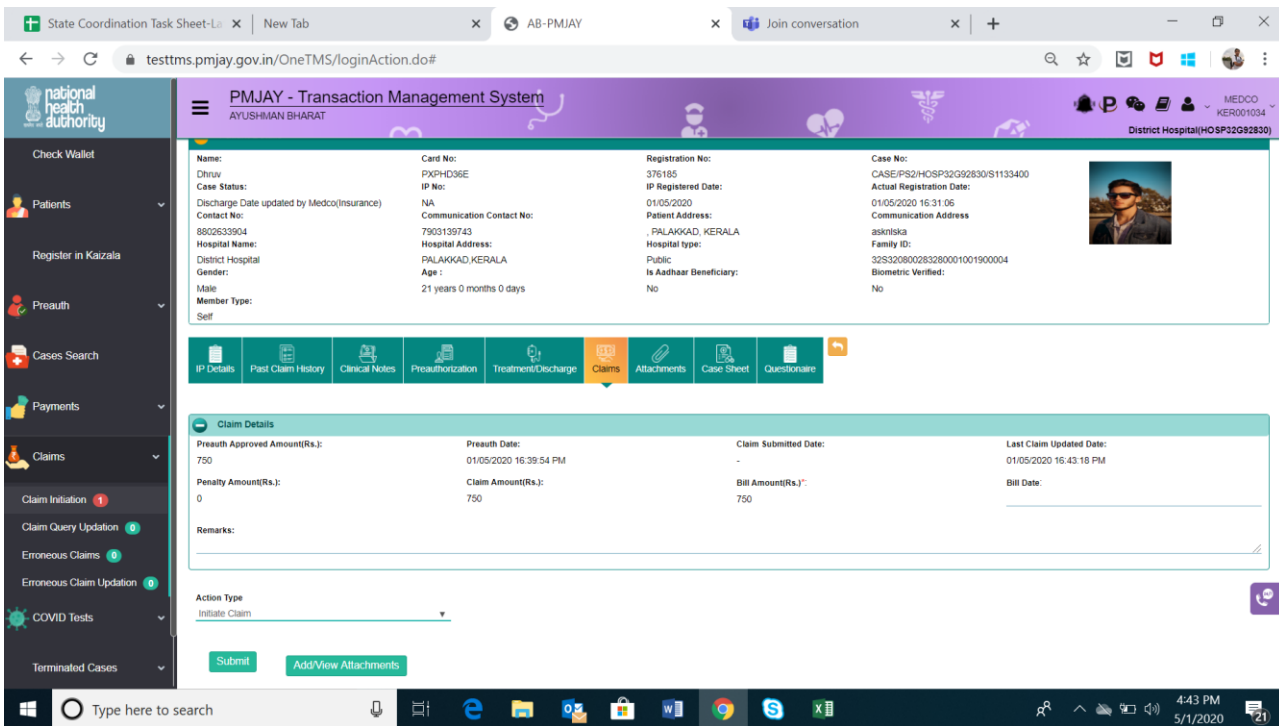   **For COVID packages** - Negative testing report for COVID-19, Clinical Notes

Figure 5 – Initiating Claim for COVID package
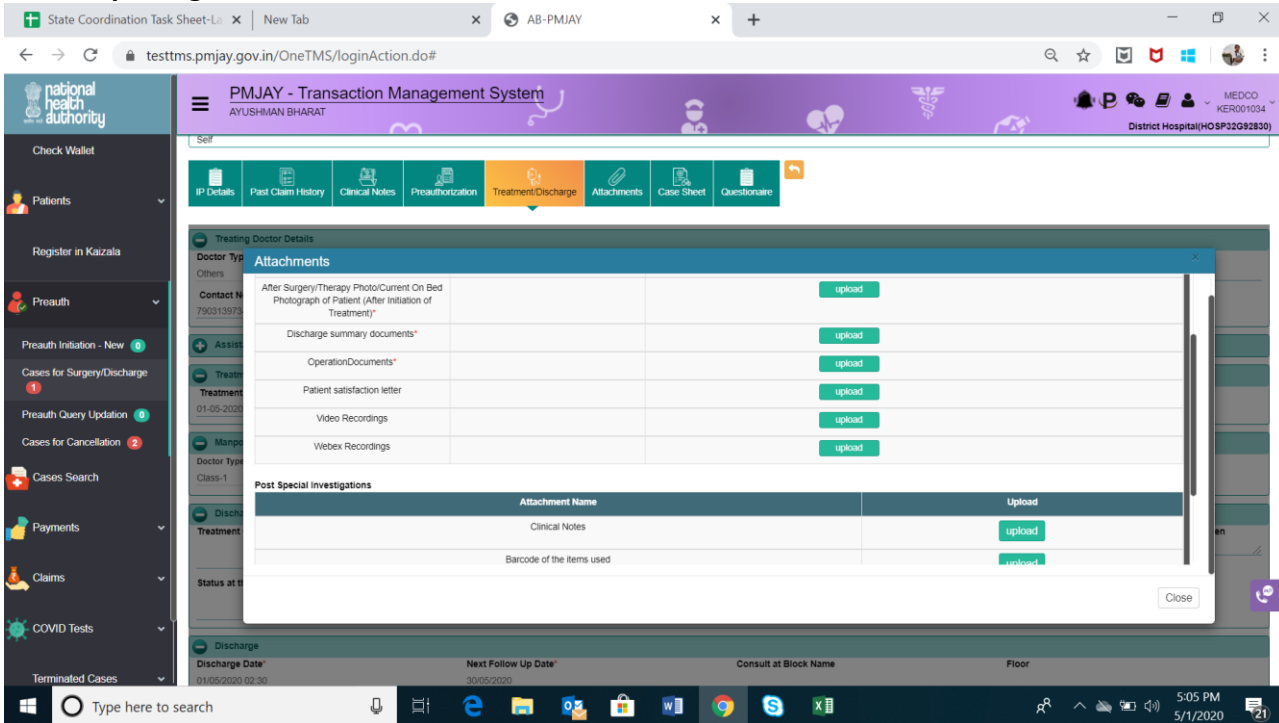
For PPE package - Barcode of the items used, Clinical notes

Figure 6 – Initiating Claim for COVID package - Attachments

Figure 7 – Initiating Claim for PPE package

7. As the patient past history is available in the case the processing doctor can see whether the treatment package for Covid is taken or not while approving the case for PPE (pre-auth).